

# Logging In

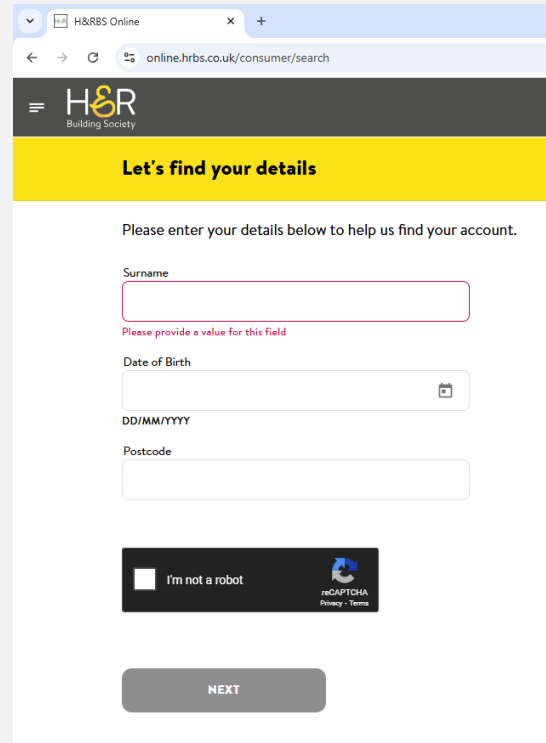
Hinckley & Rugby  
Building Society



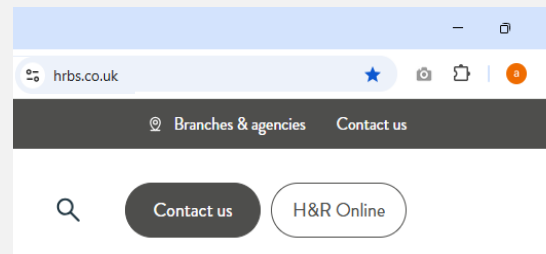
# Where to find H&ROnline

The registration page for H&ROnline can be accessed via <https://online.hrbs.co.uk/consumer/search> or via clicking '**H&ROnline**' from the Society website.

To register for H&R Online, you will need to click on '**Register**' and complete the following steps on the next pages.



A screenshot of a web browser showing the H&R Online registration page. The browser's address bar displays 'online.hrbs.co.uk/consumer/search'. The page has a dark header with the 'H&R Building Society' logo. Below the header is a yellow banner with the text 'Let's find your details'. The main content area is white and contains the instruction 'Please enter your details below to help us find your account.' followed by three input fields: 'Surname', 'Date of Birth' (with a calendar icon and 'DD/MM/YYYY' format), and 'Postcode'. Below these fields is a reCAPTCHA 'I'm not a robot' checkbox and a 'NEXT' button.



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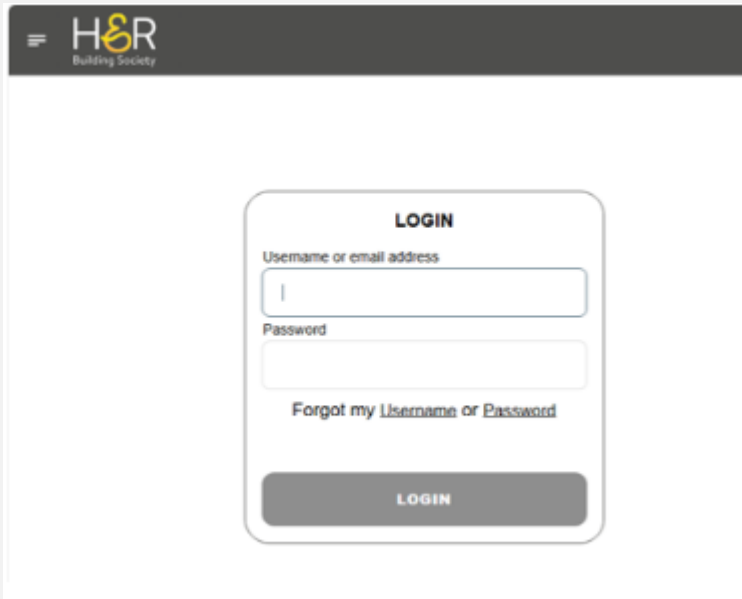
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# Log In

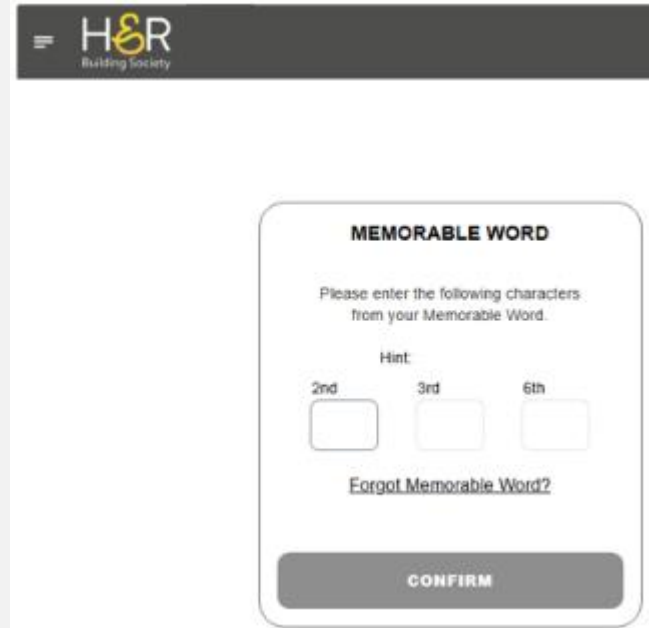
## Step 1

You will be taken to the '**Login**' page where you need to input either your username or registered email address and password before clicking '**Login**'.

The screenshot shows the H&R Building Society login interface. At the top is a dark header with the H&R logo and a hamburger menu icon. Below the header is a white box titled 'LOGIN'. Inside this box, there are two input fields: 'Username or email address' and 'Password'. Below the password field is a link that says 'Forgot my Username or Password'. At the bottom of the white box is a grey button labeled 'LOGIN'.

## Step 2

Enter the requested characters from your memorable word and click '**Confirm**'.

The screenshot shows the H&R Building Society memorable word verification interface. At the top is a dark header with the H&R logo and a hamburger menu icon. Below the header is a white box titled 'MEMORABLE WORD'. Inside this box, there is a prompt: 'Please enter the following characters from your Memorable Word.' Below this is a 'Hint:' section with three input boxes labeled '2nd', '3rd', and '6th'. Below the hint boxes is a link that says 'Forgot Memorable Word?'. At the bottom of the white box is a grey button labeled 'CONFIRM'.

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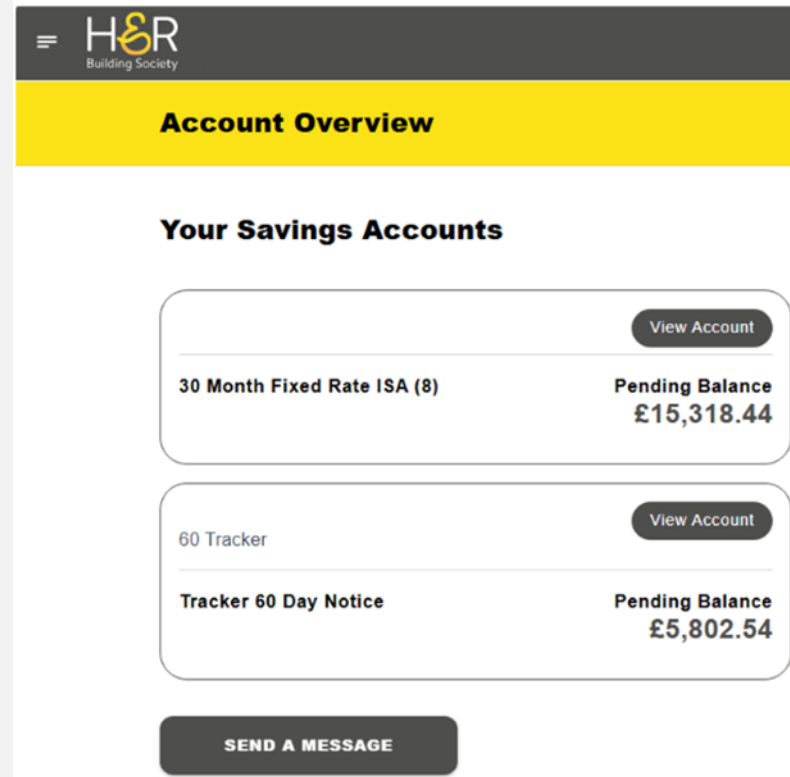
[Account Overview](#)

# Account Overview

You should now be able to view the overview of your accounts (including savings and mortgage accounts).

You can view each of your accounts individually by clicking '**View Account**'.

You will automatically be logged out after 5 minutes of inactivity.



The screenshot shows the 'Account Overview' page for H&R Building Society. The page has a dark grey header with the H&R logo and a yellow banner with the text 'Account Overview'. Below the banner, the section 'Your Savings Accounts' is displayed. It contains two account cards. The first card is for a '30 Month Fixed Rate ISA (8)' with a 'Pending Balance' of '£15,318.44' and a 'View Account' button. The second card is for a '60 Tracker' with a 'Tracker 60 Day Notice' and a 'Pending Balance' of '£5,802.54', also with a 'View Account' button. At the bottom of the page, there is a dark grey button labeled 'SEND A MESSAGE'.

Your Savings Accounts	
30 Month Fixed Rate ISA (8)	Pending Balance £15,318.44
60 Tracker	Pending Balance £5,802.54

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