# **User Dashboard**

Once you have logged into your H&R Online account, you will have access to all of your accounts (both Savings & Mortgages) held with the Society.

You will have the ability to view your transactions, make Faster Payment requests (to your nominated bank account, as per your account T&Cs), send and receive secure messages, view previous interest rates and so on.



# **Account Overview & View Transactions**

# Step 1

Once you have signed in, you will be presented with an overview of your accounts. You will be able to see the Balance of each account and can choose to view more information about your accounts individually by clicking "**View Account**".

### Step 2

You can view the transactions of your individual accounts by clicking "**View Account**" on the relevant account from the "**Account Overview**" screen.

# Step 3

Transactions can be seen underneath the account information. You can navigate between years if required.

### 



# Quick Access to Guides

Account Overview & View Transactions

**View Interest Rate History** 

Amending An Account Nickname

# **View Interest Rate History**

### Step 1

You can view the previous interest rates for each of your accounts by clicking "**View Account**" on the relevant account from the "**Account Overview**" screen.

## Step 2

You will then need to click on "Manage Account".

### Step 3

You will then need to click "Continue" under "Interest Rate History".

You will then be able to view the previous interest rates on your account and navigate between pages if required.



Account Overview & View Transactions

**View Interest Rate History** 

Amending An Account Nickname







# **Amending An Account Nickname**

### Step 1

You can create or change the nickname of your account. You may have multiple accounts that you wish to distinguish between, or you could be using the account to save for a specific purpose.

You will need to click on "**View Account**" for the account you wish to amend.

= Hor Building Society	
Account Overview	
Your Savings Accounts	
	View Account
30 Month Fixed Rate ISA (8)	Pending Balance £15,318.44
	View Account
Tracker 60 Day Notice	Pending Balance £5,802.54

# Step 2

Then click on **"Manage** Account".



### Step 3

= H&R

Manage Account

If you would like to add, update or delete an account nickname you c do so here

Nicknam

Close Account If you choose to close your accound before the end of its term the 'available balance' may not be the

Then need to click on "Continue" under "Nickname".

Interest Rate Histo

View the interest rate of your saving

rou can view/cancel pending ransactions posted on your accourt Savings Goa

You can add, modify or remove a savinos goal from here.

CONTINUE

# Quick Access to Guides

Account Overview & View Transactions

**View Interest Rate History** 

Amending An Account Nickname

# Amending An Account Nickname

## Step 4

You will then be able to add a relevant nickname before clicking "**Rename**".

### Step 5

The nickname will then be visible on the **"Account Overview"** and **"Account Summary"** screens and can be deleted at any time by going back into the **"Nickname account"** screen.

	Nickname account	
	This can be a great way to keep track of how you organise your money as well as keep you motivated if you're saving for something in particular.	
	Add nickname	
	60 Tracker	
	DELETE NICKNAME	
	RENAME	

Account Overview	
Your Savings Accounts	
	View Account
30 Month Fixed Rate ISA (8)	Pending Balance £15,318.44
60 Tracker	View Account
Tracker 60 Day Notice	Pending Balance £5,802.54
SEND A MESSAGE	

# Quick Access to Guides

Account Overview & View Transactions

**View Interest Rate History** 

Amending An Account Nickname

# View/Amend a Savings Goal

## Step 1

You can create or amend a Savings Goal.

To do this, you will need to click on "**View Account**" for the relevant account.

	C
Account Overview	
Your Savings Accounts	
	View Account
30 Month Fixed Rate ISA (8)	Pending Balance £15,318.44
	View Account
Tracker 60 Day Notice	Pending Balance £5,802.54

# Step 2

Then click on "**Manage Account**".

# E Price Pric

= H			
	Nickname	Interest Rate History	Savings Goal
	If you would like to add, update or delete an account nickname you can do so here	View the interest rate of your savings account	You can add, modify or remove a savings goal from here.
	CONTINUE	CONTINUE	CONTINUE
	Close Assount	Bending Transactions	
	Close Account	Fending mansactions	
	If you choose to close your account before the end of its term the 'available balance' may not be the amount you are able to withdraw.	You can view/cancel pending transactions posted on your account	
	CONTINUE	CONTINUE	

You will then need to click

"Continue" under "Savings

Step 3

Goal".

# Quick Access to Guides

Account Overview & View Transactions

View Interest Rate History

Amending An Account Nickname

# View/Amend a Savings Goal

## Step 4

You can add, remove or amend a savings goal by inputting the amount and clicking "**Submit New Goal Amount**" or clicking "**Remove Current Goal**" to delete the current goal.

Society
C Modify or remove a savings goal
You already have a savings goal on this account.
You can remove it by selecting the 'Remove current goal' option or you can change your savings goal by entering a new amount and selecting 'Submit new goal amount'.
Enter a savings goal amount
£ 20,000.00
REMOVE CURRENT GOAL

### Step 5

The goal and progress will then show on the **"Savings Accounts Summary"** screen.

Savings Goal	
60 Tracker: £20,000.00	
Goal	Remaining Goal Reached
	29 % There!

# Quick Access to Guides

Account Overview & View Transactions

**View Interest Rate History** 

Amending An Account Nickname